

**Theatre Royal Windsor
Membership
Terms & Conditions**

“Tickets” means a printed voucher giving you the right to attend an Event

“We” means Theatre Royal Windsor.
“Us” and “Our” shall be read accordingly.

“You” means you or anybody who in our reasonable opinion is acting with your authority or permission. “Your” shall be read accordingly.

The cost of the membership is non-refundable.

We reserve the right to refuse any application for membership.

You must be over 18 to purchase a membership.

Memberships are valid for a total of 12 months from the date of purchase.

We reserve the right to amend the cost of the membership and the benefits it provides without prior warning.

Members found, or reasonably suspected of, reselling their Tickets for commercial gain may have their membership terminated without recompense.

Your membership entitles you to the benefits as set out in the brochure or on the website at www.theatreroyalwindsor.co.uk/support_us.php

Tickets purchased by members are subject to the same Terms & Conditions of Sale as non-members.

You must contact us if your membership card is lost or stolen. Lost membership cards can be replaced for a nominal fee.

Your membership card must be produced to obtain any benefits at the request of any member of Our staff. Failure to present Your card will result in denial of the benefit requested.

You have the right to cancel your membership within 14 days of purchase. If You cancel your membership within this time, we will refund the membership fee paid less a £5 administration fee.

If you receive any benefits following the purchase of your membership, You acknowledge that the right to cancel within a 14 day period is automatically waived and does not apply to Your contract with Us.

We reserve the right to refuse to supply You with a card and to terminate Your membership and/or demand the return of your card and/or cancel it at any time if, in Our reasonable opinion You breach these conditions.

We reserve the right to terminate the membership scheme at any time. Members will be refunded the pro rata amount of their membership in Gift Vouchers.

It is Your responsibility to inform Us of any changes to Your personal details.

If any part of these Conditions shall be deemed unlawful, void or for any reason unenforceable, then that provision shall be deemed to be severable from these Conditions and shall not affect the validity and enforceability of any of the remaining provisions of the Conditions.

These Conditions (as amended from time to time) contain the entire agreement and understanding between you and us in respect of all matters which are referred to herein and supersede any prior written or oral agreement between us relating to such matters. No oral explanation or oral information given by either of us shall alter the interpretation of these Conditions. You confirm that, in agreeing to accept these Conditions, you have not relied on any representation that is not expressly included herein and you agree that you shall have no remedy in respect of any misrepresentation which has not become a term of these Conditions. However, nothing in these Conditions purport to exclude liability for any fraudulent statement or act.

These Conditions will be exclusively governed by and construed in accordance with the laws of England and Wales whose Courts will have exclusive jurisdiction in any dispute, save that we have the right, at our sole discretion, to commence and pursue proceedings in alternative jurisdictions.

Reviewed November 2014